

Wind Plus Ltd

WOODWIND REPAIR MATERIALS
WOODWIND & BRASS INSTRUMENT ACCESSORIES

Légère Reed Exchange/Refund Policy



US PATENT 6,087,571

Légère Reeds - a warm woody sound from a durable reed that is ready to play when you are!

EXCHANGE / REFUND POLICY

Try this reed for 30 days, and if you are not completely satisfied, it may be returned to **Légère Europe** for an exchange of strength or your money back. This policy is intended to help you find the proper strength reed. The proper strength reed is the strongest reed that is still comfortable to play.

Congratulations on the purchase of your new Légère reed! It is made of a unique synthetic material, which has properties very similar to those of conditioned cane. It produces a warm, woody sound, but it may respond a bit differently than a conventional cane reed. Give it a chance; the reward is a lifetime of worry-free playing.

You may notice a few hairline markings in the body of the reed. These are normal and do not affect playing quality. Some reeds may also have a very slight curvature: this is also normal. Our reeds are rugged and should last for many hours of playing, however, the tip is fragile and the reed can split or break if mishandled.

Each reed has a serial number and a strength that will correspond closely to a typical cane reed strength scale. We use the serial number for our quality control program.

One of the best features of a Légère reed is that it does not need to be moistened prior to playing. It will warm up over the first few minutes, and should then be stable for an extended period. Some players have reported that after an hour or more of extense playing, the reed softens a little. This behavior is normal, and the reeds will return to their original feel after they have been rested for a bit.

The reeds should be cleaned periodically with water and mild detergent.

They should be stored on a flat surface, but not in a case which applies pressure to the reed tip. Do not use the package that they come in as a case.

Sanding, scraping and clipping of the reed are discouraged. Clipping the reed with a conventional reed clipper is likely to cause tip damage. If needed, the reeds can be scraped with a sharp blade held perpendicular to the reed. They should be scraped from the top of the vamp towards the tip. Fine sandpaper may also be used in the same way. NEVER sand or scrape the reed in the other direction. Do not try to sand the base of the reed. Keep in mind that it is not possible to return a reed for exchange or refund once it has been

altered in any way. With proper care and maintenance, your Légère reed should provide you with months of playing pleasure.

If you are not completely satisfied with your Légère reed, simply return it in its packaging along with the original purchase invoice within 30 days to the address given below. You can request either an exchange of strength for which a handling/postal charge of £3.00 will be made or you can request a refund of the price paid less £4.25 per reed. *You must supply your name and address together with all debit/credit or switch cards details in order for us to process your request.* There is not other warranty either expressed or implied.

All reeds shipped by Légère are new! We discard returned reeds in order to maintain the highest levels of product quality and hygiene.

Contact us with your suggestions. For a quick response, please use our email address:

Comments@legere-europe.co.uk

For Exchange or refund please use our address:
Freeport Legere Europe
106 Russell Street
Cambridge
UNITED KINGDOM
CB2 1YA



*Pick one up
and play!*

MADE IN CANADA